



CITY
STUDENTS'
UNION

2022

IMPACT REPORT

2023

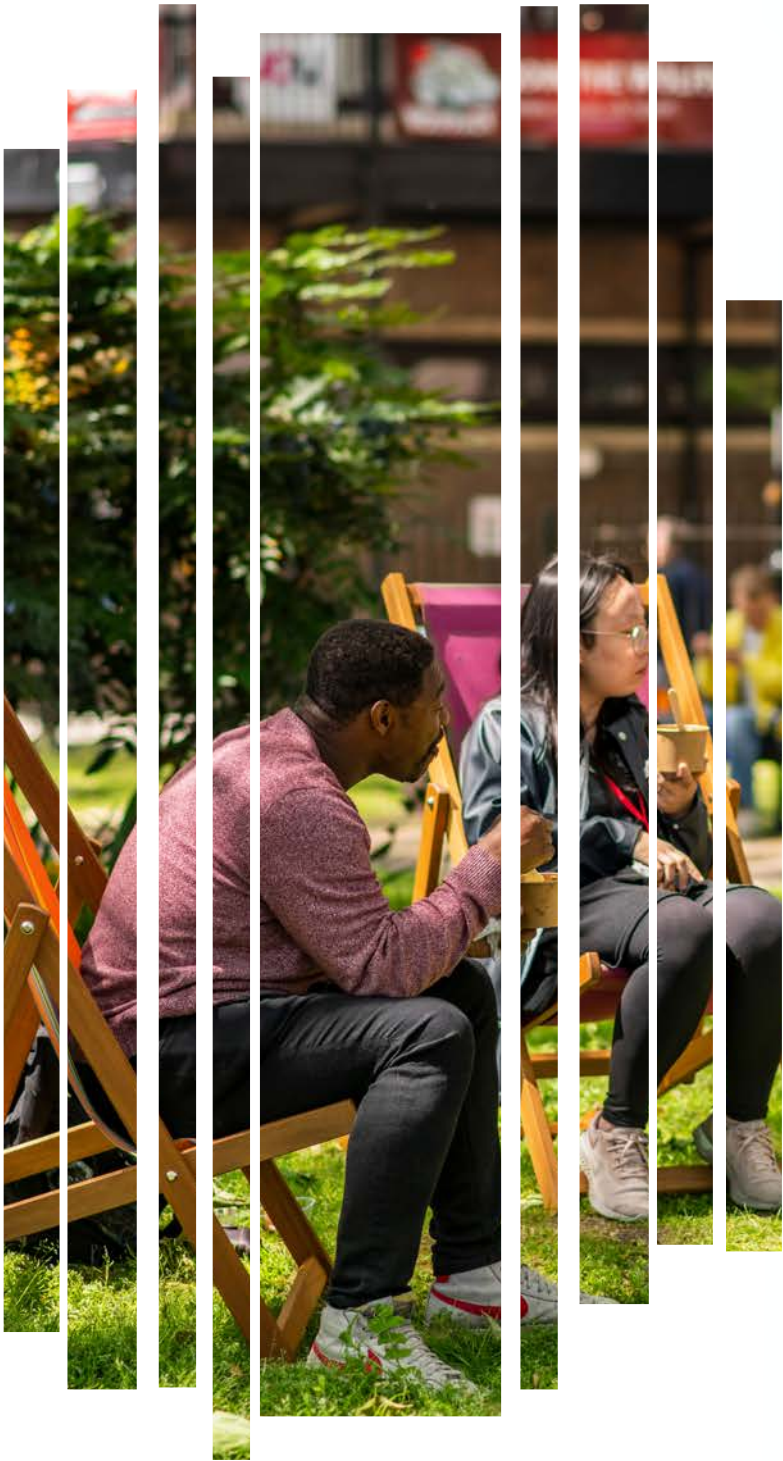
CITY STUDENTS' UNION

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CITY
STUDENTS'
UNION

Chief Executive

It gives me great pleasure to introduce the first City Students' Union Impact Report celebrating our collective work across 2022/23. This year has been an amazing opportunity to bounce back following Covid-19 and provide an enhanced in person experience for City students, but it has also been a year full of challenges due to strikes, the cost of living crisis and pressures from across the sector.

Over the year we have had successes across the Students' Union and City has continued to show its commitment to supporting us to deliver for and with students through increased investment and resource. Thank you to our Officer team, SU staff and student volunteers across the Union for enabling us to achieve the impacts demonstrated this year.

Some of our highlights include insight projects leading to real change, our continued commitment to improving equity for our students and staff, achieving Advice Quality Standard Kitemark for a second time, launching our new democratic structures and growing our student groups.

As a students' union, we know we must keep evolving and developing to ensure we are the best we can be for City students, and therefore this year has also been about our future and developing our new strategy for 2023-26. Our new and ambitious strategy sets a clear direction, with an increased focus on a tailored student experience and one that recognises the different barriers and challenges facing City students. We strive to create an equitable student experience, seeking and embracing the evidence that will underpin change.

We hope you join us on our journey to deliver our promises, whether as a student, a member of our staff team or a part of the university. Together we can achieve something that makes us all proud.



Philip Gilks

Philip Gilks
City Students' Union
Chief Executive

WORD

SU President

It has been an incredible year for City Students' Union, a year of growth and a year of continuous impact on the student experience as you will see in our first ever Impact report. I join as the next elected President for 2023/24 where I hope to keep up our successes and be ambitious with what more we can do for our students.

Looking back on the year, the Students' Union has achieved so much together in the interests of our student body. We entered a Cost of Living crisis and have made it an institutional-wide priority to support students through expanding access to bursaries, hardship funds and cheaper food and drinks on campus, while also still receiving the fulfilling and enjoyable university experience that they came to City for. During industrial strikes, we advocated on behalf of students to make sure necessary arrangements were put in place to reduce the impact of strike action on learning and access to services.

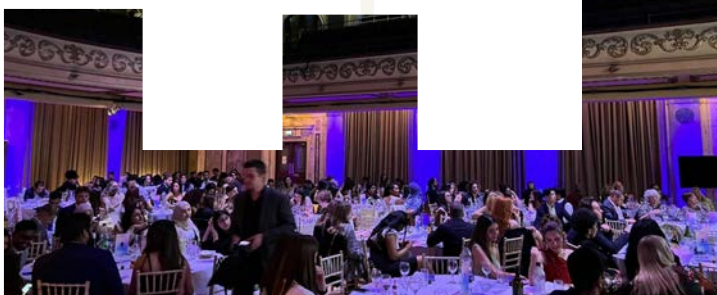
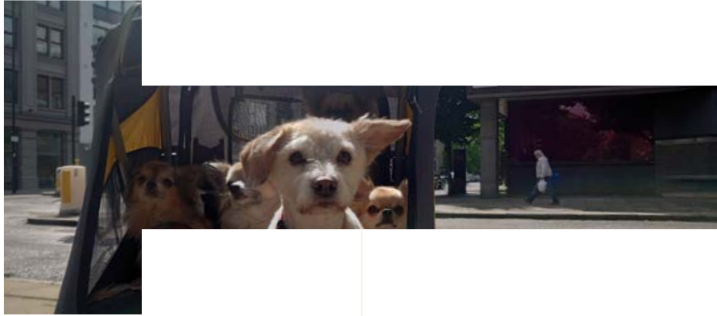
Against all these challenges students have been facing, the Students' Union has brightened our campuses for the City community this year with the successes of new events projects and opportunities for students to get involved in and make the most of their time at City. With record breaking numbers of student-led societies and SU events, to stronger collaborations with City University on sports, mental health, sustainability and more, the next year is only looking more exciting for the SU Officer team and I to continue to make a positive difference to student's everyday lives and futures.



We embark a new strategy journey where now is the time to be innovative, to not fear failure and to embrace our purpose: making everyday better for City students. I look forward to what the new academic year holds for City students to which a committed SU Officer and staff team is behind.

Akanksha Kumar

Akanksha Kumar
City Students' Union
President 2023/24



WELCOME

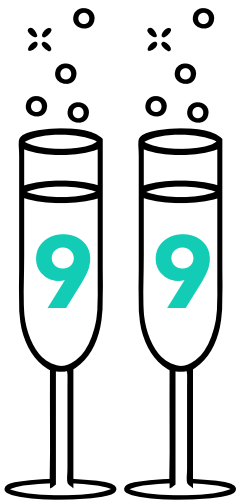
Our annual Welcome to City students is probably where you heard of us first. We ran nearly 100 events this year to make sure there was something for everyone to enjoy.

nearly
100+
events

5100+
students at
Freshers Fair
2022/23



**WELCOME
WAFFLES
BOAT BALL
GAMES NIGHT**



**postgrads at
Pizza & Prosecco**

92%
of students
told us that
they felt a
part of a
community at
Welcome

10,300+
students in
total we
engaged with
during
Welcome

WOW EVENTS

Our events and activities have only gotten bigger and better! Here are some of our highlight events of the year.

CITYFEST



WINTERFEST



CULTUREFEST



TALENT HUNT SHOW

**INTER-SCHOOL SPORTS
TOURNAMENT**



2022 WORLD CUP VIEWINGS

PLUS

over 200 more

events held this year



SOCIETIES

There are over 200 societies led by students at City ranging from different cultural societies, special interest societies to faith and academic ones.

In 2022/23, we had

203
societies

350+
society
committee
members

6132
society
members

417
society
events

£10,882

in total given to societies
from the Society
Development Fund

Most popular societies

Islamic Society

Pakistani Society

Law Society

Society of the Year Award

2023 Hindu Society

2022 Bengali Society



9 out of 10
committee
members felt their
expectations were
met or were
exceeded in the
role

SU AWARDS

The annual prestigious SU Awards celebrate students, student leaders, societies and staff of City for the contributions they make in bettering City.



1025
record
number of
nominations



200
guests at
Shoreditch Town
Hall in the SU
Awards 2023

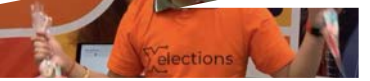


34
awards winners
including our first
Sports awards
collaboration



100+
guests at
Saddlers Hall
in the SU
Awards 2022





YOU

PROGRAMME REPS

All courses at City have a Programme Representative A.K.A the spokesperson of students on the good and bad of their course.

This year,

767

students were a Rep

Over **Half**

of Reps were trained by the SU

85%

of Reps said the role met or went above expectations

“ Organising a Course trip. ”

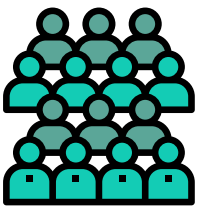
“ Extending exam duration time and having the exam structure layout changed. ”

“ Changing timetables to accommodate the alternating times of online and in-person lecture sessions. ”

“ Swapping lecture rooms to a more comfortable one. ”

ASSEMBLY

Our democracy structures have seen changes to how students can get involved with making influential change at City. With the 46-member Assembly, the voice of City students are represented and priorities of the Union are set in the interest of students.



46

elected and
appointed
Assembly
Members



75%

of Assembly
Members
felt they
made an
impact this
year

Union Priorities

- ① Platinum: Assessment Guidance & Support
- ② Gold: Cost of Living / Student Fees
- ③ Silver: Personal Tutor System
- ④ Bronze: Academic & Career Development

Check page 15 for the Cost of Living work we've achieved with the help of the Assembly!

ELECTIONS

Our elections run every year to elect the leaders of City Students' Union for the positions of Students' Union Officer, Assembly Member and NUS Conference Delegate at a national level.

65

candidates
ran in the
2022/23
elections

8607

number of
individual
votes
casted

100


students
attended
results
night

500

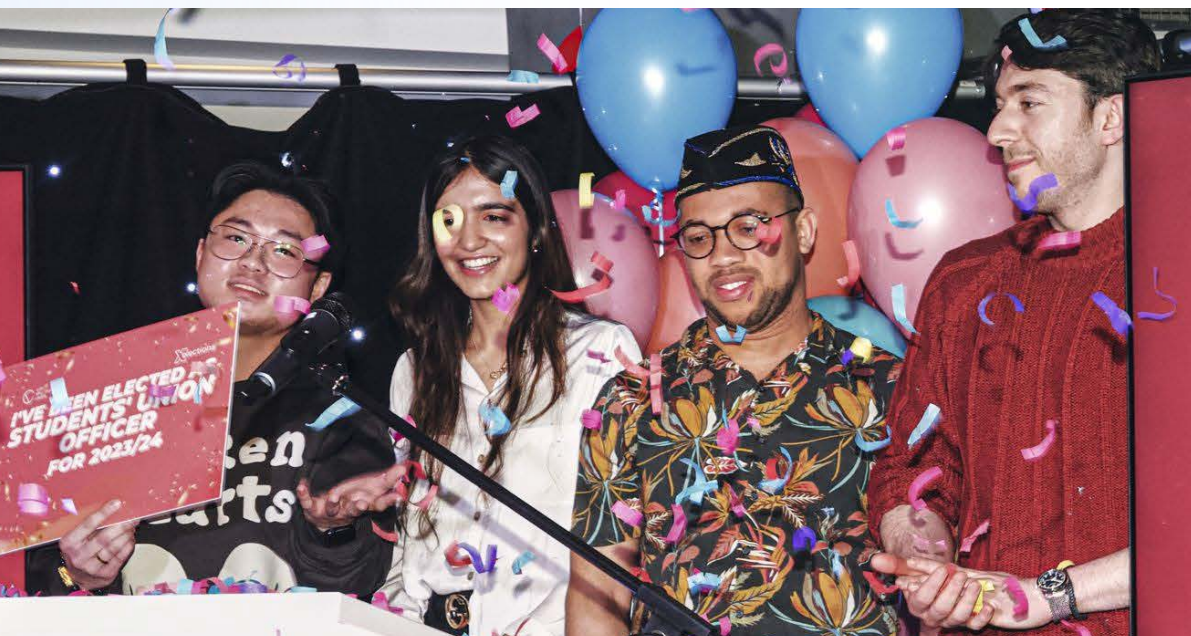
chocolate
bars given
out



3769



record number
of total votes
across 4 days



ACADEMIC WINS

We've lobbied hard to bring about many of the changes you wanted to see here at City in the last year.



Divestment from Fossil Fuel companies

The University have committed to reducing carbon emissions that harm the planet by divesting from fossil fuel companies.



Access to Turnitin Plug-in

City students now have available to them Turnitin features to check for plagiarism in their draft work.



Student friendly Extenuating Circumstances applications

We helped bring about a review into Extenuating Circumstances and provided feedback to ensure a more efficient process for students .



Supporting you through strikes

We supported City students during a series of strikes this year in reducing its impact on your studies and making sure you still had access to the support you need.



UniTu platform launching

We have been working behind the scenes to bring a new student voice platform next year for City students to have their course and department issues resolved more effectively.

RESEARCH

Our ears are always on the ground so that we can understand student concerns and priorities, and use evidence-led research to make the changes you want to see.



8500+ Check-In calls

made to students in the last three years in our wellbeing and insight Check-in's calls. We chatted to 700+ City students in Term 1 2022/23.

4000+ survey responses

completed by City students across all the surveys we have sent you to collect your feedback.



Across the years, we've researched into projects where you had a say in and where we developed recommendations for change:



NEW
STRATEGY
RESEARCH



CATERING
RESEARCH



STUDENT
VOICE
REPORTS



ACADEMIC
SOCIETIES
REVIEW



DEMOCRACY
REVIEW

SATISFACTION

Our results from the National Student Survey (NSS) from 2021/22 showed

56%

of City students felt that we effectively represent their academic interests

8

th

best Students' Union in London for NSS Question 26



We submitted a **student submission** for the Teaching Excellence Framework that ranks City University nationally, capturing your experiences in the submission.

Our extensive research for our new Strategy 2023-2026 found

94%

of students are satisfied or neutral with City Students' Union

1 in 3

students feel the SU has made a positive impact on their experience

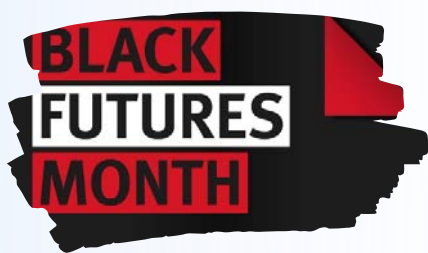
52%

of students are interested in what the SU does

EQUITY, DIVERSITY AND INCLUSION

City Students' Union is proud to represent the diverse City student community and has championed for the Equity, Diversity and Inclusion of underrepresented groups.

WHAT WE HAVE PROGRESSED



BLACK FUTURES MONTH

Celebrating black excellence and creating better futures for the black community



ISLAMOPHOBIA AWARENESS MONTH

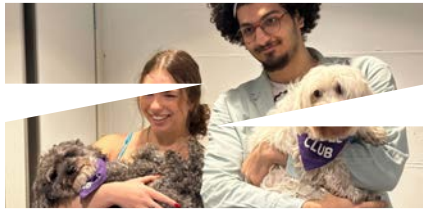
Raising awareness of Islamophobia and the lived experiences of Muslim students



LGBTQ+ COMMUNITY

making LGBTQI+ Community funding available
Celebrating LGBTQ+ History Month
Securing a spot in City University's First Pride Parade
City LGBTQI+ Inclusivity pledge

and celebrating a range of culturally important days across the year!



YOU

ADVICE

Our Advice Team provide bespoke support to students including on academic advice, money advice and short term loans.

1016

cases were handled by advisors in 2021/22

196

students signposted to online mental health platform Togetherall

89%

of students felt the advice that they received was clear and helped them understand what to do next



**AQS
Kitemark**

Reaccredited for providing accurate and reliable information and support

£1712

total in short term loans has been provided to City students in 2022/23

"I am so wholeheartedly grateful for the help given to me through this process. I could not have done it without SU Advice's assistance."

National Student Money Week

This year's annual National Student Money Week focused on supporting City students in the Cost of Living crisis where students engaged in conversations around money guidance and accessing financial support in our Cost of Living Fair.

STUDY WELL

Study Well activities runs all year long to help students destress and to remind them to take the best care of their wellbeing.

POTTERY PAINTING • TOTE BAG DESIGNING • DOG CUDDLING

This year,

40+

Study Well events took place

550+

students attended a Study Well event



350

goody bags were given out to City students throughout Term 2 Study Well

22

free trims for Movember



BATHBOMBS • FLOWER ARRANGING • CUPCAKE DECORATING

COST OF LIVING

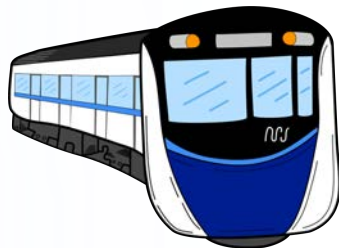
Over
Half

of students told us that they have been affected by the current Cost of Living crisis, so we have made sure to make this a priority at City. You told us your main worries and we listened.

The University and SU brought forward cost-saving changes to City students including



£3 Dinners
at the Courtyard



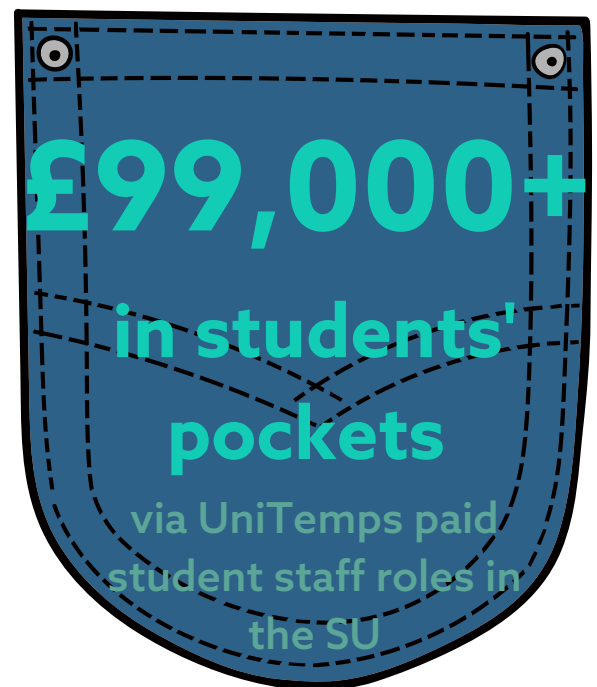
Travel Bursaries
to assist commuters



Vouchers
for food shopping and
IT equipment

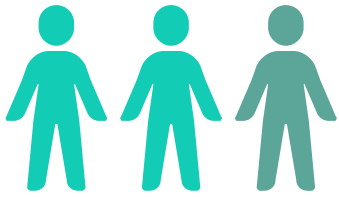


**Free sanitary
products**
in 6 campus toilet
spaces



EMPLOYABILITY

We support with boosting the employability of City students from the range of activities we offer.



2 in 3

student leaders found opportunities to develop their skills in their role

70%

of student leaders felt more employable by the end of their role

The Students' Union hosts Micro-Placement Projects for students taking part in the fully accredited module.

18

students completed an MPP with us this year

MPP students improved in at least

7 different skill

areas on completion

89%

of MPP students were satisfied with their experience



CITY STUDENTS' UNION