

2023

IMPACT REPORT

2024

PROMISE 1: CREATING

COMMUNITY

Creating a thriving community where every student feels they belong.

65% of students told us that they identify as being part of a community facilitated by the students' union.



We delivered over 50 events during Welcome 2024:

5,485

students
attended
Freshers Fair

9,800+

students engaged
with during
Welcome

300+

students
attended our
postgrad events

200+

regular events
run by the
students' union

including

South Asian Heritage Week
WinterFest
Lunar New Year Festival
CityFest

36

free CityActive
sessions out of a
total of 446

1015
AWARDS 

nominations
submitted for
societies and
clubs

230

guests at the
2024 SU
Awards
ceremony

210
societies, a
4% increase
since last year

711
total events
run by
societies

6,986
society
memberships
across
academic,
cultural+faith,
and special
interest societies

£17k
issued to
support
societies as
part of the
Student
Development
Fund



2
days
of VarCity
with 838
people
attending and
final scores of
15.5 to 5.5 to
City vs
Kingston*



28
sports
teams

415
sports team
members



**MAKE EVERY
DAY BETTER** 

*Check out our 2024 Sports Impact Report for more.

CHANGE

Delivering the changes students want to see to improve their everyday lives at City.

4th highest scoring students' union in London to represent student's academic interests in NSS 2024.



We reached record breaking election engagement:

75

candidates running across 3 role positions

3,899

students voted in the students' union elections across 4 days

101

students attended the results night

5,069

students activated a GetHeard account 

218

individual posts raised on the platform

74

posts resolved by Programme Reps

1,876

students received a Check-in call

6.93%

3,500

total responses across all feedback surveys

of City students voted in the City St George's merger Referendum

797

Programme
Reps recruited
at course-level

65%

of Reps
equipped with
training

39

elected
Assembly
Members

Priorities:

- 1 Assessment
Guidance and
Timetabling
- 2 Student
Communities
- 3 Careers and
Employability
- 4 Cost of Living









297

nominations submitted in the
Academic Impact Awards



Campaigns:

We have

-  secured funding to facilitate nap pods on campus;
-  secured £180K of funding to bring bidets on campus;
-  introduced the Alternative Financial Support for Students of Faith;
-  increased the number of tuition fee instalment payments from only 2 per year;
-  launched the calculator loan scheme for exam-approved calculator provisions;
-  secured affordable BuzzBikes subscription, subsidised by the University.



MAKE EVERY DAY BETTER

SUPPORT

Providing high quality and easily accessible support whilst at City and beyond.

81% of students understand how the students' union can help them, if and when needed.



Our support to students extends to academic and money advice:

562

cases were handled by advisors in 2022/23

90%

of students felt the advice that they received was clear and helped them understand what to do next



I am very grateful for the support from the beginning to the end. You were there for me.



500+

students attended our termly Cost of Living events

£1,590

paid out via the student union's short term loan scheme to students

£56,000

in students' pockets
via UniTemps paid roles in
the students' union

235

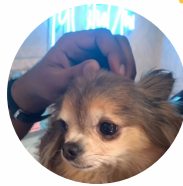
students
received
Professional
LinkedIn
photos

350

Study Well
goody bags
given out
during exam
season

70%

of students'
union student
leaders felt more
employable by
the end of their
role



26

students
completed
a Micro-
Placement
Project
with us

96%

of MPP
students
were
satisfied
with their
experience

MPP
students
improved
in at least
**7 different
skill**
areas on
completion



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**CITY
STUDENTS'
UNION**



**MAKE EVERY[®]
DAY BETTER**